

Testimonials

Written by Administrator

Monday, 11 August 2008 22:13 - Last Updated Thursday, 07 November 2019 16:06

BEST tile, flooring, design is Mark Ellis with Euro Flooring & Design Center, Inc. 4424 US Highway 19 N., St. Petersburg, FL 33714 727-545-9900. Mark is uber-competent, extremely personable, friendly, knowledgeable, artistic-minded, as well as one of the most interesting people we have ever met! Every conversation is so enjoyable -- you'll feel like you are a very important person. Mark worked as a liaison with the kitchen cabinet and granite providers. He assisted us with our kitchen design, and his tile installers are true artisans. He was on top of everything and attended to all of the details of the job! We trust his expertise so much that we are planning to have him install pavers in our driveway and lanai and maybe even our walkway to our front door. Also, I called him with an emergency tile job in our bathroom where a plumber (Anytime Plumbing-Best plumber EVER) had to cut out the tiles in the bathroom to install new plumbing. We wish Mark was running our country because he is passionate about being the BEST in the industry - AND, he truly is the BEST! Please call him with any of your home improvement plans -- we always will!

David and Bel in Odessa, FL

Dear Mark,

Denny & I cannot tell you how much we love our new kitchen. It has changed the whole appearance of our home. Not only did your crew show professionalism and promptness, their workmanship is outstanding. They were as neat as they could be and cleaned up every area they worked on. They showed up when they said they would and had the job done faster than promised. The finished project is beautiful and is truly a work of art.

We first had our tile floors torn up and replaced which everyone knows is a huge, messy, noisy and dusty job to have done. We handed you the keys to our house and went on vacation for a week! We came back to a beautiful, fantastic looking floor with all the mess gone just as promised. Next we decided to do something with our plain looking kitchen. We had a few ideas of what we wanted, but when we mentioned the job to you, you came up with better ideas and added touches that I would not have thought of but can't live without now!

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I can't say enough about how pleased we are with the results so I'm sending you a few pictures of how the kitchen looked before and how great it looks now. Thank you for the great job!

Denny & Val McCune

Dear Mark,

To both of you, I want to extend my sincere thanks for a job well done on our master bathroom. We were never disappointed with the arrival/promise start time & date with any of the contractors. All were on time with a heads-up call before arrival or a call to explain why they would not be there.

I especially want to thank the tile guys. Even though there was a language issue, they were very attentive to detail and the finished product of both the tile work and the cabinetry were outstanding!

Because of the pleasing results of this small job, we will be asking you to look at another bathroom and kitchen remodel.

It has been a pleasure dealing with both of you.

R.J. Teasley

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Dear Mark,

We would like to compliment you and your team of associates for the quality of service that was provided to us for the installation of our new shower.

From picking out the tiles and design to finishing the job in a timely and professional manner. Words cannot merely express how great it was to work with everyone.

The job was completed on schedule even though we did run into a small plumbing problem that no one could have foreseen.

We would look forward to working with you again in the future should we have any tile or flooring needs, and we will be sure to recommend your company highly when we speak to anyone needing your services as we show off our new shower.

Again, thank you for a very professional and high quality experience.

Ron & Brenda Hott

Dear Mark,

I wanted to thank you for your work on our home renovation. The project of new marble floors (fantastic Carrara marble) for the washroom, foyer and kitchen, new carpets in the dining room, living room, master bedroom, and office and a complete new kitchen with beautiful wooden cabinets and modern appliances and finally fresh paint on the walls went smoothly and proceeded so efficiently thanks to your expertise and experience.

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The project started at the end of December 2010 and was completed by the end of March 2011. We have been told by other people how extraordinary such a speedy renovation is. After hearing others' renovation horror stories, we knew how fortunate we were to have you, Mark, and your qualified team of professionals. You worked tirelessly to make everything move along during the project and your personal care of every aspect is praiseworthy. You were always accessible, basically 24/7 to answer questions, address issues or make helpful recommendations. Your taste is exquisite and is reflected in your suggestions and choice of quality products. Due to your experience and organization, the homeowner has absolutely nothing to worry about. There have been many accolades from people who have seen the finished project in the house. We love the results and feel comfortable in our new surroundings. We have recommended you and your company further.

We wish you continued success. Your work is the best recommendation and testimony to who you are and what you and your company do.

Suzanne Kern

Mark,

I just saw the finished shower and it looks great! The wife hasn't seen it yet, but I have no doubt she'll love it as much as I do. Thanks for everything. Your recommendation of the tile was great and your crew was fantastic (speedy, professional and best of all, clean).

Thanks again, Mark, I truly appreciate it.

John Carpenter

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Just wanted to share information on an incredible contractor/designer, if you are looking to remodel a kitchen or bathroom.

The company is Euro Flooring & Design Center (727)545-9900 office and (727)432-2761 cell. Email is MarkEllisETF@aol.com .

Mark Ellis is the contractor and fantastic. I recently had quite a bit of work done in my very old and dated kitchen. This company was professional and timely from the get-go. Mark oversaw and coordinated the process from start to finish (i.e., tearing stuff out, laying tile, custom cabinets, beautiful countertops, electric work, plumbing, painting and final touches.) He recommended ideas based on our descriptions, but always honored our choices in the end. They have some financing options available, as well. And boy, is it worth it!!! I'm just sayin'.....

Kathleen Quance, M.S., C.C.L.S.

Dear Mr. Ellis,

We are very pleased with the workmanship and professionalism of your installers. We also want to thank you for the timely installation of the carpeting in the office as well as home.

Thank you very much,

Sincerely,

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Dr. L. McLaughlan

Mark,

We would both like to thank you so much for the wonderful bathroom project that you and your crew completed for us. Having never wanted a bathtub in our spare bathroom from the moment we built our house to having our sons use our master bathroom as their own, this project seemed like one that was long overdue. Taking in the information and pictures you displayed at the recent Tampa Bay Home Show, we knew it was time to stop putting off the remodeling.

From the moment you entered our house until the project was completed, we were very comfortable with you and the people that you use in your construction projects. We are so happy with the walk-in shower and tile in our spare bathroom, the wainscoting addition in there and our kitchen and the small project in improvements to our master bath. It is so nice to finally have the midnight showers for our two active sons on the other side of the house and to have the bathroom updated and remodeled. I wanted to mention that your tile people and woodworking men were top notch and perfectionists in their work.

Thank you again for making our home beautiful.

Gary and Kathy Papa

Mark,

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We would like to thank Euro Flooring and Design for doing an outstanding job on the remodel of our master bathroom. The bathroom is beautiful! We were pleased to work with Mark and his team. Everyone was professional and provided excellent customer service. Mark made it so convenient for us by helping design the new bathroom. Mark actually selected the mirrors, lighting fixtures and miscellaneous details which made the process very easy for us. We would definitely recommend Euro Flooring and Design to family and friends.

Thank you,

Laura and Steve McSoley

We are completely satisfied with the outcome of the projects. Tile floors in kitchen hallways and two baths turned out better than expected. What a major difference it made. The marble your company installed around the fireplace is definitely the center piece of the family room now. It dramatically improved the look of the fireplace and is the focal point now. Hall bath remodel looks awesome and transformed the entire bathroom. Lastly wanted to thank you for starting on time and completing the work right on schedule. The installers were professional and tried their best to be as neat and tidy as humanly possible. These guys are true masters of their trade. Thanks again for an overall above expectation experience.

Peggy and David Madill

We are pleased with our new floors. Before our water disaster, we were pleased with the first installation in our St. Petersburg home. The second time we are even more pleased. We like the different designs of the various rooms. You did more for us with a timely performance and perfection of your product. Mark Ellis has become not only a respected businessman but a valued friend. The company and the floors have personality!

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Barbara and Alan Blackburn

Hi Mark,

We cannot believe how fantastic our master bathroom looked when it was finished. We were so impressed with everyone who worked on this project. They were the ultimate professionals. Everyone was courteous, considerate, helpful and careful to clean up after themselves whenever they were finished with what they were doing. It was a pleasure dealing with everyone involved including yourself. We are so pleased with the end product and have gotten compliments from our family and friends who have seen it. We would not hesitate to recommend you and the Euro Flooring & Design Center to anyone considering any products or the services you provide. Thank you again for everything!

Sincerely,

Joanne & David Power

Dear Mark:

This is a very belated letter of appreciation for the wonderful job you did on the remodel of our master bathroom and replacement of hardwood floors in our downstairs living area. Your scheduling of subcontractors kept the job moving along on schedule. The tile setters did an extraordinary job. The tile work is the highlight of the remodel. Your ideas and suggestions helped to create a beautiful bathroom. I might add that when we had a minor problem with the

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shower after a year, you had the plumber come back to do the repair at no charge. We appreciate your willingness to stand behind your work. The floor downstairs (including the kitchen) were installed in one week, including installation of new baseboards throughout the area with very little disruption to our daily lives. At all times, your subcontractors were clean, neat, pleasant and helpful.

Overall, we are pleased to have chosen you and would be happy to be a referral.

Sincerely,

Donald J. Nelsen, CLU, CEBS

Mark,

Working with you and your staff was a great experience. Everything was done in a timely fashion, it was well organized, the quality of the work was second to none, the level of "craftsmanship" of the workers was at a level 10. The cooperation was also at the highest level. We thank you so much for getting to know your company and staff.

Sharon and Gil Gonsalves

I have had nothing but great experiences with Mark Ellis at Euro Flooring and Design. Mark is up to date on the latest trends in flooring and is very knowledgeable in all flooring applications and how it applies to your home or business. I have taken his every suggestion for my home

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and it has always worked out great. Mark is not only great at flooring and design but he was raised in the area and I like supporting local family run businesses, not the big box chains. I look forward to doing business with Mark in the future.

K. Cutchen

Mark,

I want to thank you for the beautiful work you and your staff did in renovating my two bathrooms. I have received many compliments. Your workmen are the best. My compliments to you and them. Will be sure to recommend you.

Pat Ellington

We were very pleased with Mark as he did what he said he would do and he did it slightly ahead of his project completion date quoted at the start. Mark does a nice job of balancing his client desires with his design preference and flair. He has a high degree of integrity including his prompt and thorough communication as needed.

Pete & Lisa Hoyer

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Mark,

Friendly, resourceful, optimistic, punctual, knowledgeable, respectful, with the best communication skills ever. He went above and beyond every step of the way from design to the completed project. The job, renovating our master bathroom, replacing flooring in several rooms, breaking down and disposing a large entertainment center and several other odd jobs that required problem solving skills in our condo. Most unexpected and over the top kindness, sending a heavy box of tile samples to us out of state when we couldn't find just the right one. He took our ideas and nailed it. Most surprising to us, feeling comfortable having most of the work completed when we were far out of town. We thank you, Mark, for an outstanding job. You and your team were always courteous, helpful and reassuring.

Steve and Laurie

St. Petersburg, FL

Dear Mark,

Calling you on October 20, 2019 was like contacting an old friend. You came to my home the very next day after my call to look at my water issue in my hallway. You pointed me in the right direction to get help and ten days later, everything is looking very good. You and your team did a spectacular job on my total home renovation in 2010 and 2011. You are a truly gifted contractor/designer. So when a house problem arises, you are and will be my go-to person.

Thanks so much,

Suzanne Kern

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